



**QUIETRACK**  
*Insurance Tracking Tranquility*

## Insurance Tracking Done Right



### OUR 5 MOST COMMON SALES Q&A

**Q. How does QT obtain insurance?**

A. QuietTrack's goal is to keep your borrower's experience as quiet as possible. We proactively reach out to agents and insurers to obtain borrower's insurance policies. Also, through our electronic connections with numerous insurers, we automatically receive insurance policies. As a last resort, borrowers would be notified via CFPB complaint safe harbor letters.

**Q. What can QT track?**

A. QuietTrack can track any insurance requirement from single collateral auto loans to complex multi-collateral commercial loans. If you require it, we can track it. Every lender has different internal requirements and procedures. We can customize your tracking program to meet your specific needs and will provide consultation on industry best practices.

**Q. How long does it take QT to update the borrower insurance data?**

A. 24- 72 hours. We are constantly improving our internal processes to reduce this time, making your borrower's insurance data available to you immediately on our highly secure, easy-to-use website.

**Q. Are you compatible with our core provider?**

A. Yes. In our 50 years of business, we haven't met a core provider that we can't work with. We will be able to map our files exactly to your core providers requirements for easy automation and integration.

**Q. What are QT security measures.**

A. SOC 1 & 2 type II compliant, Remote QuietTrack users' access via secure VPN, AWS hosted with industry best security and robust DRP/COB, Multiple factor authentication password protected user access, User access with defined security levels and lender administered. No borrower data is offshored

Insurance tracking and lender placed insurance for all collateralized loans.

Since 1971, a valued partner to California Bankers.



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